



# Mosab Ahmad Al-Hiwaihi

IT Project | Technical and Key Account Manager

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To work with team spirit in an organization where my knowledge of information technology can be utilized in organizational and personal growth. A challenging position in the field of Information Technology that would provide an opportunity for learning and developing skills based on the knowledge of current tools, trends and technologies. I strongly believe in myself to broaden and enhance my unique role as the master of technological environment, I am looking forward to working as a **Project , Technical or Key Account Manager**

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## Educational Background

**Queen Arwa University**

**Sana'a Yemen**

Bachelor's degree in COMPUTER  
ENGINEERING

2004

## Skills & Certifications

- Computer Networks
- CCNA from MADARAT
- Oracle Data Base from Aptech
- Engineer of security & safety
- Communication skills
- Fluent in Arabic & English
- Oracle 8i Data Base (SQL – PSQL – Developer – Form Builder – Reports)
- Communication and negotiation
- Task and time management
- Network Construction

## Work Experience

### Project Manager

Ertqa for Events Company

*December 2013 to Present*

Oversees the company's events strategies and manages day-to-day operations.

managing the project team to achieve the Project targets.

### Customer Service Manager

Virgin Mobile

*July 2020 to november 2013*

Gathered and analysed data to products.

Handled the company's Customer service team .

### Project Manager

Qudra Corporation ( CCTV )

*January 2018 to June 2020*

Planned and executed project strategies with the team.

### Technical support Specialist

STC Company

*March 2014 to January 2017*

*Follow up the productivity of the team and reporting to the management .*

### Project manager

Saudi Electricity Company

*March 2011 to december 2013*

*Develop project plans and follow up on implementation with the team*

### Technical Support

Sara Business Solution Company

*May 2005 to March 2008*

*It Support engineer that responsible to fix every thing related of IT Software, Hardware & Infrastructure .*