00966503281087





OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges. Self actualisation, job satisfaction, career development, Added value to the organizations, Assisting in the growth and development of the country, Making the most of the scientific knowledge.

EXPERIENCE

2020 - 2023 Sudanese insurance company

Head of quality and control department

Coordinator for ISO certified Coordinator for training Customer service monitoring

Assistant manager for developing business

2018 Nama company
January - Executive secretary

2018 April maintaining agendas, planning appointments and meetings, attending meetings, handling

phone calls, managing correspondence, making travel arrangements, and maintaining

records.

Dec .2016 - **PCT**

Apr.2017 Deputy project manager

Follow up on the operational work of the project Such: purchases, invoices, service satisfaction.

Feb 2013 - Bank of Khartoum
Jun 2014 Customer service

Explain to the customer how to purchase the electricity from the machine.

2005 - 2007 Khartoum university

Teaching assistant

Teaching in the laboratory of science

2009 - 2011 Omdurman Alarabia school

Teaching

Teaching mathematics and science

EDUCATION

2016 Sudan Academy of science

Masters Good

2022 Khartoum university for progress training

ISO certificate Very good

2003 Khartoum university faculty of science

Bachelor's Good

SKILLS

-Ability to gather and analyze data about the company 's products and services. -Understanding the production
process or type of service provided by the company. - knowledge of local, provincial and federal regulations
related to their industry. -Ability to prepare concise and informative reports that summarize their key findings. Ability to communicate with other Employees about quality standards and how to achieve them . -Ability to
manage a busy work schedule with a variety of tasks and deadlines.

PERSONAL DETAILS

Date of Birth: 09/10/1980

REFERENCE

• Rami Hassan Elsayed - Sudanese insurance company

Deputy General manager Rami@sudinre.com 00249912328988

· Alboshi - Bank of Khartoum

Manager of E_banking department 00249156661000

• Omer Ead - Khartoum university

Head of laboratory 0024911780539

· Najat Alshareef - Omdurman Alarabia school

Manager 00249911700191

· Maza Alfatih - Nama

Manager of H.R 00249121811982