

MOHAMED ABDELWAHAB

Technical Support

mohamedsdnr@gmail.com

Riyadh

linkedin.com/in/mohamed-aboud-31a0692a



PROFILE

Dynamic and motivated individual with a passion for technology and a strong desire to kick-start a career in Technical Support. Possesses a solid foundation in computer science principles and excellent communication skills. Eager to apply theoretical knowledge gained from academic studies to real-world scenarios while providing outstanding support to end-users. A quick learner with a proactive approach to problem-solving and a commitment to delivering exceptional customer service.

EDUCATION

Al-doctoor High School

2016 – 2017

Bharathia University

Bachelor of Information Technology
2019 – 2022

SKILLS

- MS Office
- IPV4/IPV6 Routing
- Problem Solving
- Server Administration
- Technical Support
- DNS Server
- DHCP Server
- Communication

LANGUAGES

- Arabic
- English

PROJECT

- Developed a basic inventory management system using my SQL, allowing users to add, delete and update inventory records.
- Created a simple web application using HTML, CSS, and javascript to display real-time weather information retrived from an API.

EXPERIENCE

Associate Software Engineer

Synovers Company | 2023 - Jan - July

CERTIFICATIONS

- CCNA - 2022
- MCSA - 2023

