



Shozab Ali

SOFTWARE QUALITY ASSURANCE ENGINEER

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PERSONAL DETAILS

Visa status

Transferrable IQAMA

LINKS

LinkedIn:

<https://www.linkedin.com/in/shozab-ali-9230491b9/>

ABOUT ME

Results oriented Software Quality Engineer with 6 years worth of banking domain expertise in a fast paced application development lifecycle. Experienced in Both Manual And Automation Testing for SIT, Load and UAT phases.

CERTIFICATIONS

ISTQB CTFL Certification
Karachi, Pakistan

SKILLS

AWS

WORK EXPERIENCE

Software Quality Assurance Tester

Celiver Ltd. / London, UK / Jan 2024 - Present

- **Implemented** Robot Framework for UI Automation Testing over iOS and Android.
- **Responsible** for overall planning of features in sprints to be delivered.
- **Created** a boiler plate for over Robot Framework so that one can carry and easily understand the whole methodology.
- **Responsible** for Carrying out Test cases execution over the whole Flutter app.
- **Involvement** in Sprint Planning deadlines for feature delivery.
- **Responsible** for supporting business users for User Acceptance Testing(UAT).
- **Bug tracking** to find out errors.
- **Feature** ideas discussion with developers to reduce potential errors.
- **Monitor** Deadlines to provide feature delivery on-time.
- **Communicate** with business user to clear out any potential confusion
- **Carry-out** different automation suites over different android and iOS devices to provide max coverage.
- **Perform** different test cases and discuss with developers to carry out tasks
- **Communicate** over JIRA and assign tasks if a bug is found.
- **Team Player** and synchronized task completion so that test cases are executed timely.
- **Testing** of provided builds through Github controlling system and create builds on local machine to find out bugs in dev environment.
- **Execute** dev code on local Macbook to execute builds.

Software Quality Assurance Engineer

HBL-Habib Bank Limited / Sep 2022 - Dec 2023

- **Participated** in testing both Internet Banking and Mobile Banking applications, ensuring comprehensive coverage across different platforms.
- **Created** detailed test plans and test cases to guarantee the quality and reliability of software products.
- **Applied** automation testing techniques using open-source tools to increase efficiency and repeatability in test execution.
- **Performed** manual testing to identify defects and issues in software products, ensuring thorough validation of functionality.
- **Developed** and executed SQL queries to verify data integrity, accuracy, and consistency in databases.
- **Monitored** the software development process to ensure compliance with bank Standard Operating Procedures (SOPs) and industry best practices.
- **Identified** and prioritized test scenarios and estimated testing efforts within tight deadlines, balancing thoroughness with time constraints.
- **Tracked** and managed defects using Azure DevOps, facilitating efficient communication and resolution of issues.

JIRA

Azure devops

Appium/Selenium

API Testing

Robot Framework Automation

Cards Payments Testing

Billing Payment

Mobile/Internet Banking Testing

IRIS Digital/Mobile Banking

Shopify Testing

- **Engaged** in all phases of development and testing, from initial requirement analysis to final release, ensuring a seamless integration of quality assurance throughout the lifecycle.
- **Addressed** customer issues and feedback by adopting the perspective of an end user, improving usability and user experience.
- **Gained** exposure to both B2B and B2C environments, adapting testing strategies to meet the needs of diverse business models.
- **Collaborated** with development teams to understand requirements and design test cases that align with business objectives.
- **Conducted** regression testing to ensure new changes do not adversely affect existing functionality.
- **Evaluated** and reported on software performance, usability, and security to support continuous improvement initiatives.
- **Developed** and maintained test data and test environments to ensure realistic and accurate testing conditions.
- **Contributed** to the creation of test automation frameworks and scripts to streamline testing processes and enhance coverage.
- **Provided** detailed reports and documentation on test results, defect status, and quality metrics to stakeholders.
- **Participated** in code reviews and design discussions to provide early feedback and identify potential issues.
- **Implemented** best practices for test case management, defect tracking, and test documentation to support effective quality assurance processes.

SQA And Implementation Engineer

TPS Worldwide / Mar 2021 - Sep 2022

- Served as **Acting Team Lead** for the Sokin Operations Team: Oversaw team activities and coordinated with stakeholders to ensure smooth operation and timely delivery of projects.
- **Developed** and implemented QA test cases, scripts, and procedures for automated software maintenance: Crafted and executed comprehensive QA test cases and automation scripts to maintain and enhance software performance, ensuring reliability through systematic testing.
- **Diagnosed** and addressed technical issues, anticipating potential troubleshooting challenges during software trials: Identified and resolved technical problems, proactively forecasting and mitigating troubleshooting complications during software testing phases to minimize disruptions.
- **Designed**, executed, and maintained automated test scripts for project deployments: Created and managed automated test scripts to streamline the deployment process, ensuring consistency and accuracy in software releases.
- **Evaluated** application patches and updates during development, testing, and quality assurance phases: Assessed and validated patches and updates across different phases to ensure they met quality standards and did not introduce new issues.
- **Tested** software to ensure optimal performance during project deployments: Conducted thorough software testing to verify that applications performed efficiently and effectively in their intended environments.
- **Updated** scripts and test cases to align with the latest requirements: Regularly revised and refined test scripts and cases to reflect current project requirements and ensure ongoing relevance.
- **Delivered** fixes to customer locations within specified timeframes: Managed and deployed software fixes promptly to customer sites, adhering to agreed-upon schedules to resolve issues quickly.
- **Rapidly** acquired new skills and applied them to daily tasks, enhancing efficiency and productivity: Demonstrated adaptability by quickly
- **Learning** and integrating new skills into routine tasks, resulting in improved operational efficiency.

LANGUAGES

English

Urdu

Arabic

- **Provided** server-client support in a friendly and efficient manner, adhering to established service protocols: Offered technical support to clients with a focus on clear communication and adherence to service protocols, ensuring a positive and effective service experience.

Software Quality Assurance Engineer

Autosoft Dynamics Pvt. Ltd. / Mar 2019 - Mar 2021

- **Reviewed** designs, requirements, and technical specifications to create comprehensive test cases, ensuring maximum test coverage:
- **Analyzed** design documents and technical specs to translate them into detailed test cases, aiming for thorough coverage of all scenarios.
- **Collaborated** with frontend and backend developers in a squad-based environment to rigorously test and validate new features before release: Worked closely with development teams to test new features comprehensively and ensure their readiness for release within set timelines.
- **Executed** test cases and logged defects into the bug tracking system, adhering to QA compliance: Ran test cases and recorded defects in the bug tracking system, following established QA standards to maintain rigorous quality control.
- **Managed** the testing schedule to ensure thorough completion before deadlines and provided QA sign-off when the build was ready for User Acceptance Testing (UAT): Oversaw testing timelines to meet deadlines and gave QA approval for builds ready to enter UAT, ensuring all issues were addressed.
- **Collaborated** closely with developers, designers, and project managers to resolve any inconsistencies during testing: Engaged with cross-functional teams to clarify and address inconsistencies or issues encountered during the testing process.
- **Performed** QA testing of web applications to ensure functionality, performance, and usability: Conducted thorough QA testing on web applications to verify they met functionality, performance, and usability standards.
- **Developed, reviewed, and updated** quality standards and test processes for program designs and product evaluation: Created and refined quality standards and testing processes to ensure they met project and product evaluation criteria.
- **Participated** in reviews of standards, procedures, tools, and processes: Engaged in the evaluation and improvement of testing standards, procedures, tools, and processes to enhance overall quality assurance practices.
- **Attended** meetings and compiled documentation for the support department: Participated in meetings and prepared necessary documentation to support departmental needs and decision-making.
- **Acquired** business, financial, and analytical skills to enhance testing and evaluation processes: Gained expertise in business and financial aspects to improve the effectiveness of testing and product evaluation.
- **Developed** detailed and precise test cases for the Loan Management System of a House Building Finance Company: Crafted well-defined and accurate test cases for a Loan Management System, ensuring thorough evaluation and reliability of the financial software.

EDUCATION

Bachelors in Computer Science

Iqra University / 2018

Intermediate

Aga Khan Higher Secondary School / 2014